

Please fill in the whole form using a ball point pen and send to:

Customer Services,
Appletree Court,
Beaulieu Road,
Lyndhurst
SO43 7PA

Instruction to your Bank or Building Society to pay by Direct Debit

Service user number

8 3 6 5 9 4

Name(s) of account holder(s):

.....

.....

Reference Number: (official use only)

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Bank/Building Society account number:

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Branch Sort Code:

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Name and full address of your Bank/Building Society:

To: The Manager

..... Bank/Building Society

Address

.....

.....

.....

Postcode.....

For New Forest District Council use only
This is not part of your instruction to you Bank or Building Society

Please provide the following information - we will not be able to process your application without it.

Address of sack collection.....

.....

Postcode.....

Number of sacks

Full amount to be collected on 1 April, or on the nearest available collection date

Instruction to your Bank or Building Society.

Please pay New Forest District Council Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee

I understand that this instruction may remain with New Forest District Council and if so details will be passed electronically to my Bank or Building Society

Signature(s)

.....

Date.....

Banks and Building Societies may not accept Direct Debit instructions for some types of account.

For details of how we use and process your data and our privacy notice please visit newforest.gov.uk/gardenwaste

This guarantee should be detached and retained by the payer

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit New Forest District Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request New Forest District Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by New Forest District Council or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when New Forest District Council asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.