Instruction to your Bank or Building Society to pay by Direct Debit

Service user number

8 3 6 5 9 4

Reference Number: (official use only)

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For New Forest District Council use only

This is not part of your instruction to your Bank or Building Society

Please provide the following information - we will not be able to process your application without it.

Address of sack collection

Postcode

Number of sacks

Full amount to be collected on 1 April, or on the nearest available collection date

This guarantee should be detached and retained by the payer

The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit New Forest District Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request New Forest District Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by New Forest District Council or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when New Forest District Council asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us