

Get set

for your new waste collections



newforest.gov.uk/WasteChanges

New waste collections

Welcome to your food waste caddy, part of the new waste collection service.

Your food waste caddy will help you recycle your food waste when the new service starts from the week of Monday 9 June 2025.

On page 4 there is a short guide to what can go in your caddy.

This leaflet is for all properties in phase 1.

Your new collections and containers

Food waste will be collected every week.

General waste and recycling will be collected on alternate weeks - we will collect your rubbish one week; your recycling the next.

Glass will still be collected every 4 weeks, using your black glass collection box or communal glass bin.

To see which waste containers you'll use, search your postcode at newforest.gov.uk/FindMyPhase or you can check your 'Get Ready' leaflet which can be downloaded from our website.

Wheelie bin deliveries

If your property has been assessed as suitable for wheelie bins, your 2 wheelie bins will be delivered before Saturday 7 June. Wheelie bins and caddies may not arrive at the same time or on the same day.

Bring bins and caddies in when they arrive and store them safely until your collections are due to start. Do not put them out for collection until your start date; they will not be collected.

Why waste collections are changing

Currently, there's no limit on the amount of waste you can put out. This doesn't encourage recycling. The new service with food waste collections will help us recycle more, and meet new government rules on waste and recycling. Food waste alone makes up around 40% of household waste.

We are planning to recycle more materials, like extra plastics, foil, and cartons in the future when a new waste processing facility is built by Hampshire County Council.

Get Ready, Get Set, Go leaflets

There are 3 leaflets in the series to introduce the new waste collection service.

'Get Ready' leaflet, delivered in the post in February/March.

'Get Set' leaflet, this leaflet, delivered inside your caddy.

'Go' leaflet, this will be sent to you from May. Your 'Go' leaflet will include your exact start date in June, what day your waste will be collected (your current day may change), what to do on your collection day, and more.

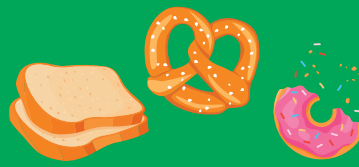
Guide to food waste recycling

What you can put in your food waste caddy

These items can be raw or cooked, plate scrapings, uneaten food, out of date food, or mouldy food.



Fruit and vegetables
Including peelings



Baked goods
Such as bread and cake



Meat and fish



Pet food
Wet or dry. (No pet poo)



**Tea bags and
coffee grounds**



Solid dairy products

Your food waste will be recycled to create fertiliser and renewable energy.

What you can't put in your food waste caddy



Anything that is not food



Liquids, liquid fats, and oils



Packaging of any kind



Garden waste and flowers

This guide is not a complete list of items but covers the main groups of food waste that can be recycled. There will be more food waste guidance in your 'Go' leaflet.

In your 'Go' leaflet there will also be a guide on what you can and can't put in your general waste and recycling containers.

Your food waste containers

Your indoor food waste caddy



You can use your grey 5L indoor food waste caddy to collect food waste in your kitchen.

Lining your caddy

A starter roll of caddy liners has been delivered with your caddy. When these run out, you can use liners of your choice, available in shops and online. You can also use newspaper, or plastic bags used for food like bread and salad.

Emptying your caddy

When you need to empty your caddy, tie the top if using a liner, and put it in your brown 23L outdoor caddy, or communal food waste bin.

Images of caddies in this leaflet are not to scale.

Your outdoor food waste container

Every week, have your food waste out for collection by 6am on your collection day.



If your household has a brown 23L outdoor food waste caddy

Ensure the lid is fully closed and locked for collection. Put it out for collection at your property boundary or agreed collection point if you have one.

If your household will use a communal food waste bin

The new communal food waste bin will be in your communal bin store area before your start date. We'll replace the liner in the communal food waste bin weekly.

Do not put your food waste out for collection until your start date; it will not be collected.

Waste changes information and contacts

Website: newforest.gov.uk/WasteChanges

Email: waste.changes@nfdc.gov.uk

Phone: 023 8028 5393

Sign up to receive emails about your phase 1 area
at **newforest.gov.uk/WasteEmails**

Help us provide you with the right information
about the waste service changes - fill in our
survey at **newforest.gov.uk/WasteSurvey**



If you would like this information in another format or language,
please contact us.

This leaflet can be put in your household recycling. It was delivered in
polywrap, to keep it dry, which can be recycled at soft plastic recycling sites.
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