

IDENTITY WRISTBAND SERVICE

# appletree careLine

Helping people to remain independent  
for as long as possible



New Forest  
DISTRICT COUNCIL



## Who is it for?

An identity wristband from Appletree Careline is perfect for anyone who may be losing their confidence, losing their memory, becoming less mobile, or prone to falls when out and about.

The identity wristband offers the opportunity to maintain social and day to day activities out in the community; visiting friends, going for walks or just doing the shopping.

## What is it?

The Appletree Careline wristband is:

- a flexible silicone wristband
- extremely visible and hard-wearing
- waterproof
- numbered uniquely for each customer

## How does it work?

If you get into difficulty whilst you are away from home, or find yourself in an emergency situation, anyone who comes to your aid can call the emergency number on the wristband. By quoting the unique ID number our team of highly trained operators will instantly know your name, where you live and be able to access the contact details you have provided. We will use this information to ensure you receive the assistance you need.



## Registration

When you register for the service, information that would be of assistance in an emergency situation will be stored in our secure system, should you need our help. This might include any or all of the following:

- contact details for your family or friends
- medical details/GP details
- or even what should happen to your pets if you have to go to hospital

## What can you expect?

When you sign up for an Appletree Careline wristband you will receive:

- a personal alert identity wristband
- ID registration and set up
- 12 months monitoring charge
- unlimited calls 24/7

## Other information

The identity wristband can be offered as a stand-alone service or in conjunction with an Appletree Careline community alarm.

“Your own  
unique  
ID”

“We will  
arrange  
the help  
you need”



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Please contact us for further information.

**023 8028 5523**

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[newforest.gov.uk/appletreecareline](http://newforest.gov.uk/appletreecareline)